



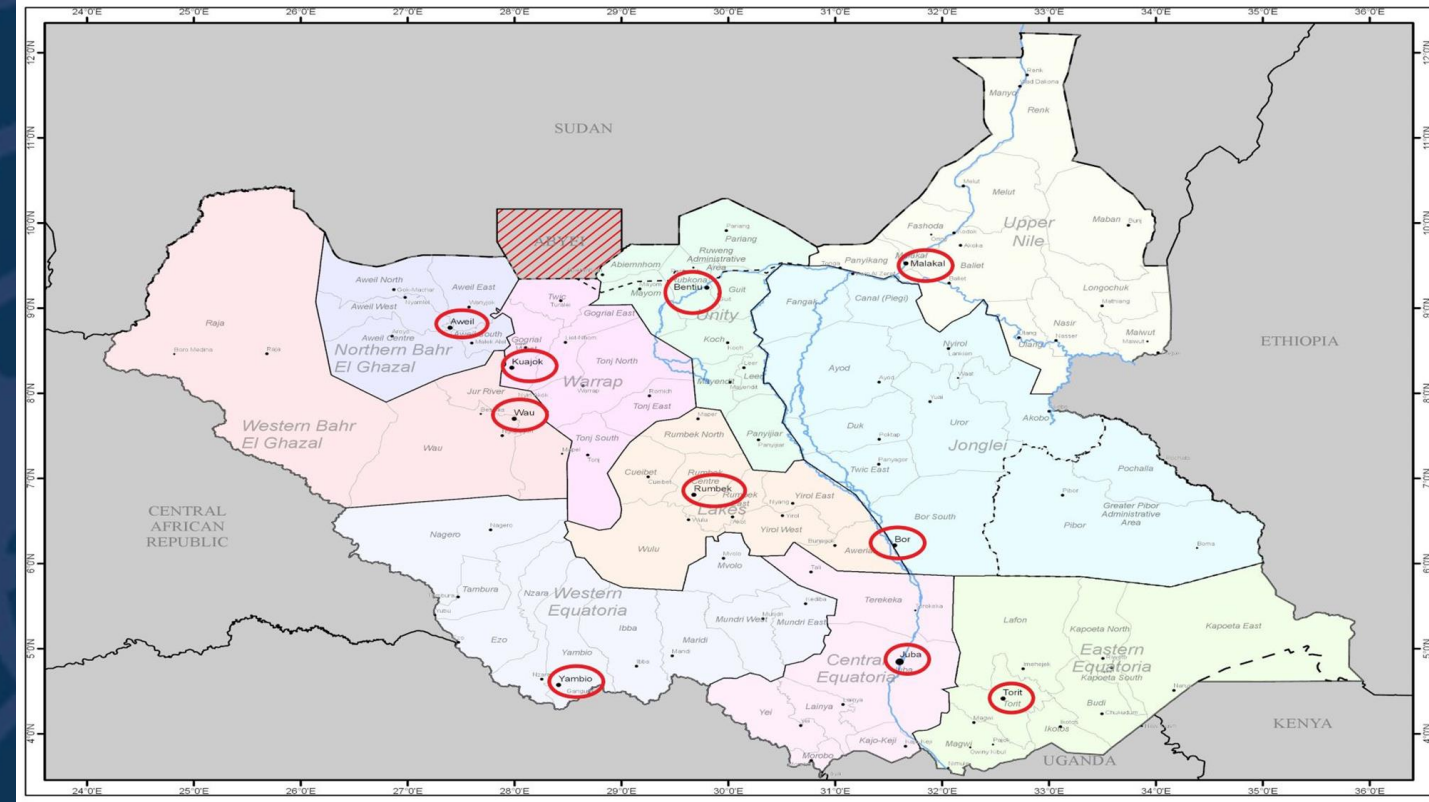
VOICES FROM THE FIELD: DIGITAL TRANSFORMATION

Key challenges identified in UNMISS for
FPU and IPOs

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UNMISS UNPOL MANDATE:

- Protection of civilians,
- Capacity building,
- Supporting humanitarian aid delivery
- Support implementation of revitalized peace agreement



UNMISS UNPOL STRENGTH

- 638 IPOs (38% female)
- 850 FPU (33% female)



Digital Transformation:

- The utilization/harnessing the potential of digital technologies for the purposes of:
 - increasing safety and security,
 - improving situational awareness,
 - enhancing field operations,
 - facilitating substantive mandate implementation



Key challenges identified in UNMISS for FPU and IPOs

For example, the monitoring and surveillance technology (CCTV and Scanning Device) used for operations in the protection of POC site.

Equipment challenges:

- The harsh weather condition, especially extremely high temperature has adverse impact on the equipment altering their durability and accuracy.
- Human effect: vandalism, stealing equipment
- Unfavorable Host government regulation restricting the usage of security related technology.

User influence on technology

Good practices:
good care, storage,
and maintenance
of the equipment.

Bad practices:
prolonged usage
and unskillful
handling.



Way forward

- **Training requirements:**

- Engagement of experts to provide user training for specific equipment and mission environment dynamics
- Basic skills training for technology in use (communication and reporting tools)

- **Recommendations for PCCs:**

- Acquisition of durable products from reputable manufacturers,
- Organize end of tour of duty debriefing for the returning personnel to obtain feedback and practical experience from the personnel,
- Compliance with the Sustainment, Logistics and Memorandum of Understanding (MOU).